



Where Do I Start?

Before you begin using your remote, complete the following initial setup tasks.

Install the Batteries

The remote requires two AA batteries (alkaline recommended). A diagram in the battery compartment of the remote indicates proper placement of the batteries. When batteries are properly installed, the light on the remote blinks each time a key is pressed.



AT6400 AllTouch IR Universal Remote Control

User Guide

Welcome to the Ultimate Control Experience

Your new AT6400 AllTouch® Infrared (IR) Universal Remote Control (remote) is a true universal remote, functioning as four remotes in one. As one example, you can use this remote to operate your set-top, your TV, and two other devices, such as a DVD player and VCR.

Important Information About Your Remote

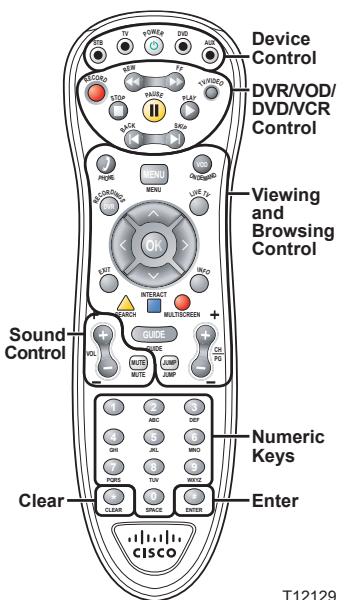
Your remote is initially programmed to only operate your set-top. Therefore, you must program the remote to operate your TV, VCR, or other devices. See **Program the Remote to Control My Devices** to learn how to enter device codes and program your remote.

Note: You must use the IR remote within line of sight of the set-top to operate the set-top correctly.

How Does A Universal Remote Control Work?

You tell the remote which type of device you want to operate using the four keys arched across the top of the remote. These keys, known as **mode keys**, are labeled **STB**, **TV**, **DVD**, and **AUX**. Each mode key is associated with a specific device. As an example, after programming the remote, if you want the remote to operate your TV, you simply press the TV key. Other keys you press on the remote, thereafter, should operate your TV. Want to switch the remote to operate a different device? Just press the mode key for the next device you want to operate. In this guide, you will learn which types of devices you can control and how to program the remote to control your specific devices.

Quick Reference



T12129

Device Control

- Turns devices on or off
- Enables set-top mode functions
- Enables TV mode functions
- Enables DVD mode functions
- Enables AUX mode functions

DVR, VOD, DVD, VCR Control

Notes:

- In STB mode, these keys control DVR and VOD functions.
- In DVD and AUX modes, these keys may control your DVD or VCR depending on how you have programmed the remote.

- Records the selected program
- Stops DVD, VCR, VOD, or DVR content
- Pauses DVD, VCR, VOD, or DVR content
- Plays DVD, VCR, VOD, or DVR content
- Scrolls through available TV or video input sources
- Rewinds or fast forwards through DVR or VOD content
- Skips backward or forward through DVR or VOD content

Numeric Keys

- Enters channel numbers, text, and remote codes. Also use to enter your parental control PIN
- Moves through selections
- Selects and deselects screen items
- Clears all menu screens and returns to broadcast TV
- Accesses the Search menu
- Accesses INTERACT content (Internet and interactive content)
- Turns MultiScreen mode on or off
- Displays text information about the selected program
- Jumps to next section or switches to last channel viewed
- Selects the next channel, up or down, when watching TV. Moves up or down one page in the IPG and in some menu screens

Sound Control

- Accesses the phone menu
- Accesses the Interactive Program Guide (IPG)
- Accesses the On Demand menu
- Accesses the DVR list of recordings
- Views live TV
- Moves through selections
- Selects and deselects screen items
- Clears text and numbers in text fields
- Enters and saves (stores) an entry

Viewing and Browsing Control

- Enters channel numbers, text, and remote codes. Also use to enter your parental control PIN
- Moves through selections
- Selects and deselects screen items
- Clears all menu screens and returns to broadcast TV
- Accesses the Search menu
- Accesses INTERACT content (Internet and interactive content)
- Turns MultiScreen mode on or off
- Displays text information about the selected program
- Jumps to next section or switches to last channel viewed
- Selects the next channel, up or down, when watching TV. Moves up or down one page in the IPG and in some menu screens

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LED Indicators

- There are red LEDs underneath each of the four mode keys (STB, TV, DVD, and AUX) that flash each time a key is pressed to show which device the key is currently controlling.
- There are also green LEDs that illuminate several keys whenever the remote is in use. They stay illuminated for a short time after a key is pressed.

Numeric Keys

- During programming, if the remote times out before you complete the code setup, you will need to start over. This is indicated by one long flash of the red LED.
- If the remote times out before you complete programming volume control, the remote does not accept any changes. You must start over from step 1 of this procedure.

What Devices Do I Want to Control?

To help you keep track of the devices you want to control, list the type of devices you have (including brand) in the following table. Then, use the code tables at the end of this guide to locate the codes for your device. For example, look under **TV Group** if you need to program the remote to operate your TV. If you have two devices that use the same key, you must reassign the TV, DVD, or the AUX key. The STB key cannot be reassigned. Go to **Reassign Mode Keys**. Otherwise, go to **Program the Remote to Control My Devices** for additional instructions.

What Devices Can I Control?

The four **mode keys** arched across the top of the remote tell the remote which device you want to operate.

Change Channel Control

The remote is set by default to control channel selection on the set-top. You can also program channel control to control any of the TV, DVD, or AUX mode devices provided the device allows for channel control assignment. Or, you can set the channel selection control programming to control channels (or page up or down) for all of the devices programmed in the four mode keys. Otherwise, you can only control channels (or page up or down) on a specific device, for example, the TV or DVD.

Controlling Channels for One Device (Program Code 966)

Example: **DVD** **Sony** **2066**

Controlling Power for One Device at a Time (Program Code 977)

- Press and hold the **STB** mode key on the remote.
- Without releasing the **STB** key, press and hold the **OK** key.
- Release both keys and all mode keys blink twice.
- Enter the programming code **9 7 7** by pressing the numeric keys on the remote. The STB mode key blinks twice to indicate a successful entry.
- For the first device, press the **STB** key. The STB mode key blinks twice.
- For the second device, press the applicable mode key (TV, DVD, or AUX). The selected mode key blinks twice.
- Repeat step 6 for up to two more devices (total of four devices).
- Press the **ENTER** key to complete the power switch control programming. The last selected mode key blinks 3 times to indicate a successful entry.

Controlling Power for Multiple Devices at Once (Program Code 977)

- Press and hold the **STB** mode key on the remote.
- Without releasing the **STB** key, press and hold the **OK** key.
- Release both keys and all mode keys blink twice.
- Enter the programming code **9 7 7** by pressing the numeric keys on the remote. The STB mode key blinks twice to indicate a successful entry.
- After you select a mode, the **POWER** key controls the device assigned to that mode. For example, in TV mode, the remote controls power for the TV only.

Notes:

- If any other key is pressed except the Mode keys and the **ENTER** key, the remote does not accept any changes or updates. The STB mode key displays a long red flash and the remote returns to normal operation.
- If the remote times out before you complete programming power switch control, the remote does not accept any changes. You must start over from step 1 of this procedure.

Some common examples:

- To program the **AUX** key to operate your DVD player, press **DVD** and then **AUX**.
- To program the **DVD** key to operate your TV, press **TV** and then **DVD**.

The channel key now always controls the device associated with the mode you selected in this procedure, whether in STB, TV, DVD, or AUX mode.

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Change Volume Control

By default,

once the TV mode key is programmed with a valid code, the volume and mute buttons control your TV. These keys adjust the volume of your TV higher, lower, or temporarily switch the volume of (Mute), regardless of whether the remote is in STB, TV, DVD, or AUX mode.

If you prefer, you can choose to have the volume and mute buttons always control a different device rather than your TV, such as a home theater receiver. (See **Controlling Volume for One Device** below.) Note that you must first program one of the mode keys, such as **AUX**, with a valid code for that device.

Alternatively, you can choose to have the volume and mute buttons control different devices when the remote is in different modes. For example, you might want to control the volume on your TV when in TV mode, but the volume on your home theater receiver when in **AUX** mode. (See **Controlling Volume for Different Devices** below.) Note that not all devices have volume controls, so if you choose this option, the volume and mute buttons may do nothing in some modes, such as STB and DVD.

Change Power Control

The **POWER** key on the remote is set by default to control the power switch on one device at a time, in either mode (STB, TV, DVD, or AUX). When in STB mode, the remote switches the set-top from OFF (standby mode) to ON, or from ON to OFF (standby mode). However, you can alternatively program the **POWER** key to control the power switch on up to four devices at the same time, instead of controlling one device at a time. It is highly recommended that you set up the **POWER** key to turn on and off your set-top and your TV at the same time. Turning off the set-top saves electricity and extends the life of the box. When turned off, the set-top can still record scheduled programs on its **DVR** and perform any other necessary functions.

Controlling Power for One Device (Program Code 955)

- Press and hold the **STB** mode key on the remote.
- Without releasing the **STB** key, press and hold the **OK** key.
- Release both keys and all mode keys blink twice.
- Enter the programming code **9 5 5** by pressing the numeric keys on the remote. The STB mode key blinks twice indicating a successful entry.

The volume keys now control only one device whether you are in STB, TV, DVD, or AUX mode.

Controlling Volume for Different Devices (Program Code 955)

- Press and hold the **STB** mode key on the remote.
- Without releasing the **STB** key, press and hold the **OK** key.
- Release both keys and all mode keys blink twice.
- Enter the programming code **9 5 5** by pressing the numeric keys on the remote. The STB mode key blinks twice to indicate a successful entry.
- For the first device, press the **STB** key. The STB mode key blinks twice.
- For the second device, press the applicable mode key (TV, DVD, or AUX). The selected mode key blinks twice.

The volume keys now control all devices whether you are in STB, TV, DVD, or AUX mode.

Controlling Power for Multiple Devices at Once (Program Code 977)

- Press and hold the **STB** mode key on the remote.
- Without releasing the **STB** key, press and hold the **OK** key.
- Release both keys and all mode keys blink twice.
- Enter the programming code **9 7 7** by pressing the numeric keys on the remote. The STB mode key blinks twice to indicate a successful entry.
- For the first device, press the **STB** key. The STB mode key blinks twice.
- For the second device, press the applicable mode key (TV, DVD, or AUX). The selected mode key blinks twice.

The volume keys now control all devices whether you are in STB, TV, DVD, or AUX mode.

Controlling Power for One Device at a Time (Program Code 977)

- Press and hold the **STB** mode key on the remote.
- Without releasing the **STB** key, press and hold the **OK** key.
- Release both keys and all mode keys blink twice.
- Enter the programming code **9 7 7** by pressing the numeric keys on the remote. The STB mode key blinks twice to indicate a successful entry.
- For the first device, press the **STB** key. The STB mode key blinks twice.
- For the second device, press the applicable mode key (TV, DVD, or AUX). The selected mode key blinks twice.

The volume keys now control all devices whether you are in STB, TV, DVD, or AUX mode.

Notes:

- If any other key is pressed except the Mode keys and the **ENTER** key, the remote does not accept any changes or updates. The STB mode key displays a long red flash and the remote returns to normal operation.
- If the remote times out before you complete programming power switch control, the remote does not accept any changes. You must start over from step 1 of this procedure.

Example: In an example scenario where you press only TV in steps 6 and 7, the **POWER** key controls both the set-top and the TV at the same time, regardless of which mode the remote is in (STB, TV, DVD, or AUX).

